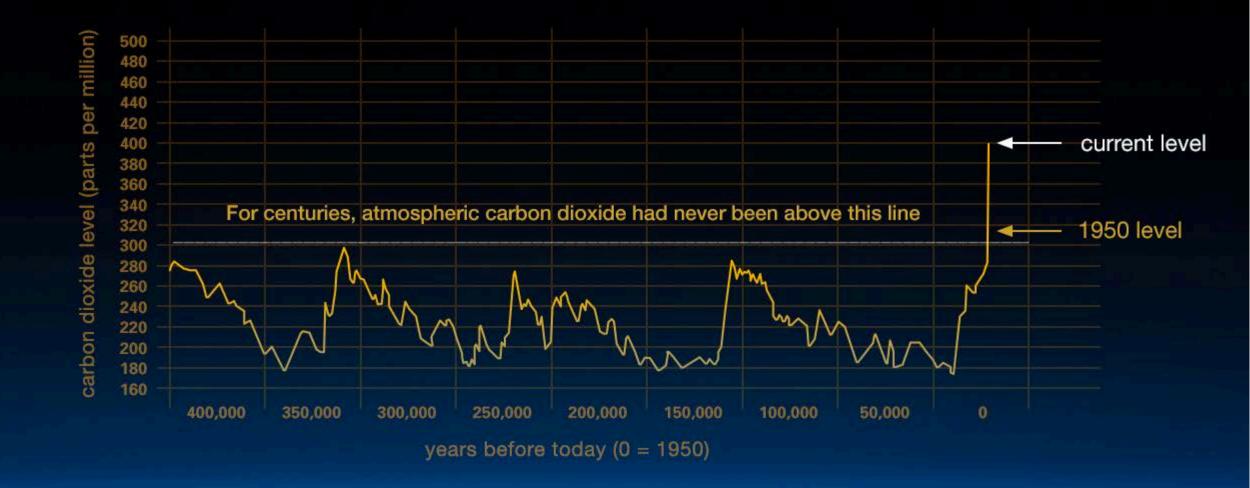
TIAS WEBINAR













HOW DO WE MEASURE INFLUENCE?

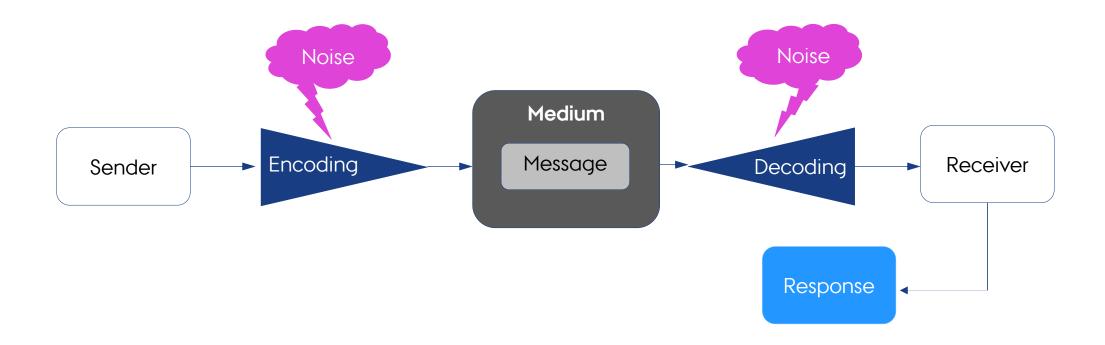
- Risk perception
- Outcome efficacy
- Emotional engagement/arousal
- Individual action-taking







COMMUNICATION PROCESS









1. EMOTION IS DATA







RISK AS ANALYSIS...

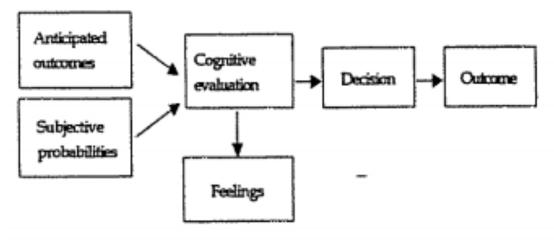


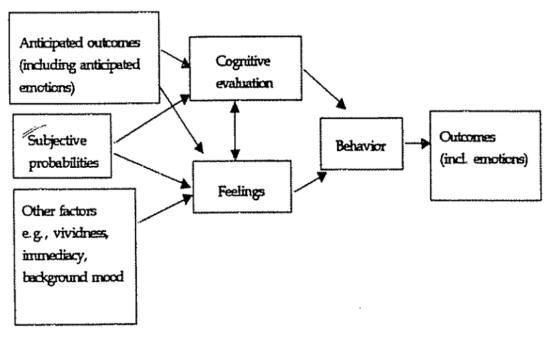
Figure 1. Consequentialist perspective.

e.g., Theory of Reasoned Action (Ajzen & Fishbein, 1980); Health Belief Model (Becker, 1974)





RISK AS FEELINGS



Risk-as-feelings perspective

Loewenstein, Weber, Hsee, Welch, 2001; Slovic, Finucane, Peters & McGregor, 2004

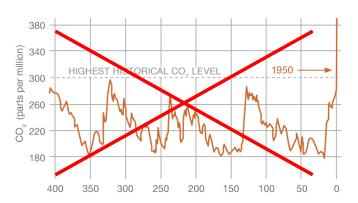




System 1 Experiential Processing

- Fast
- Automatic
- Emotional
- Impulses & drives
- Beliefs, habits





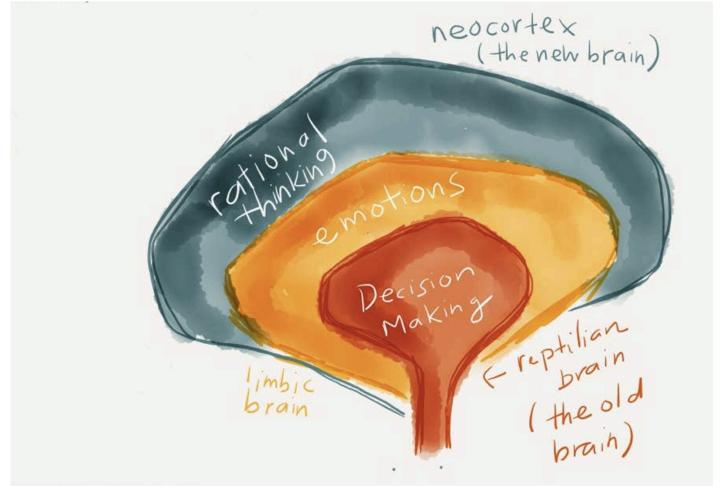
System 2 Analytical Processing

- Slow, effortful
- Logical
- Reflection
- Planning
- Problem-solving



(Chaiken & Trope, 1999; Damasio, 2003; Slovic, et al. 2002; Kahnemann, 2003, 2011)

GROSS OVERSIMPLIFICATION...









J I feel therefore I learn.

- Mary Helen Immordino-Yang





2. VALUES & IDENTITY-PROTECTIVE COGNITION

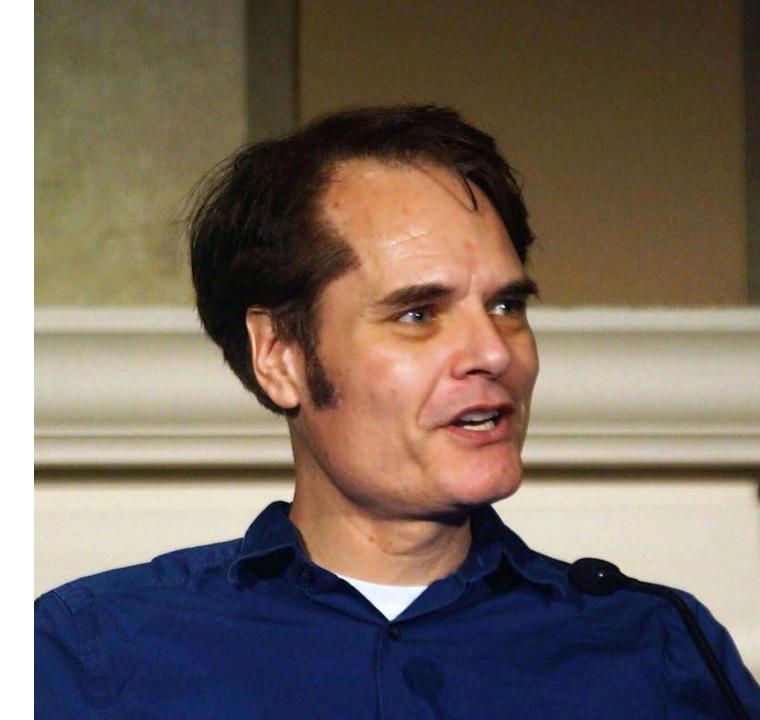




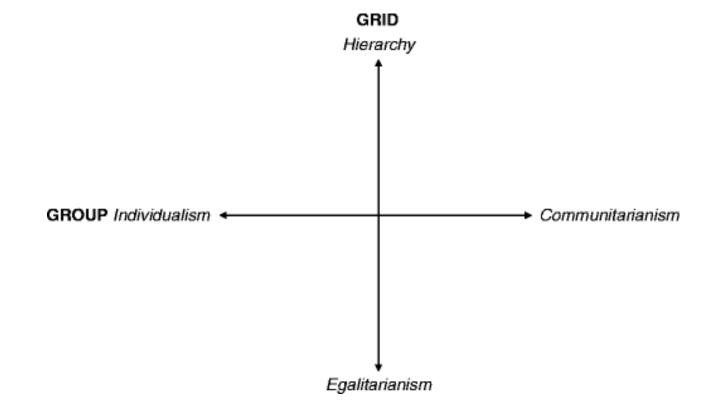


"A person's stance on climate change doesn't tell you what they believe, it tells you who they are."

- Dan Kahan



CULTURAL COGNITION THEORY









3. STORY AS STRUCTURE







- Identifiable Character
- Plot (temporal dimension, goal)
- Setting









"A detailed, character-based narration of a character's struggles to overcome obstacles and reach an important goal."

Haven (2007)

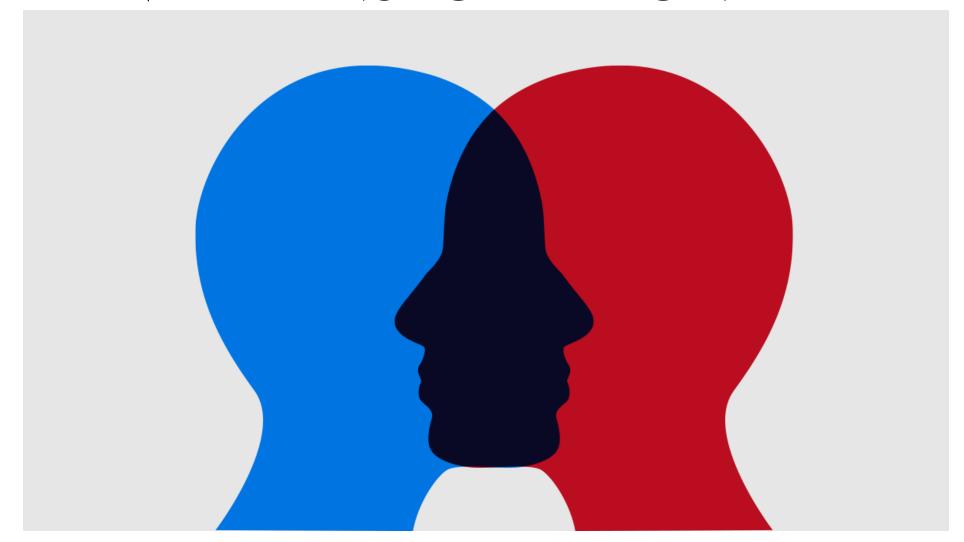








NARRATIVE TRANSPORTATION



"The death of one man is a tragedy, the death of millions is a statistic."

- Joseph Stalin



STORIES = BEER

Enhance connections, trigger affect, create vividness between Systems 1 & 2

- Direction
- Coherence
- Fidelity with Values



- **Emotional** Engagement
- Empathy
- Vividness
- Identifiable Victim





FINDINGS (MORRIS ET AL. 2019)

Story condition nearly 2x as likely to...

- Engage in pro-environmental behavior
- Donated ca. 28% more to CC charity
- The effects lasted (6 weeks post-study)

NS (+ negative end valence) -> donation behavior through emotional arousal





FINDINGS (MORRIS ET AL. 2019)

Thought-provoking:

People in the information condition performed *fewer* pro-environmental behaviors than people in the control group.





FINDINGS (MORRIS ET AL. 2020)

For all groups, negative emotion was more...

...emotionally arousing

...effective at fostering RP

...effective at fostering outcome efficacy





FINDINGS (MORRIS ET AL, IN PREPARATION)



The story of John, the former climate change skeptic

Values

Religious vs. Non-Religious

Individualist vs. Communitarian CWV (Group)

Hierarchical vs. Egalitarian CWV (Grid)

FINDINGS (MORRIS ET AL, IN PREPARATION)

All groups

...counterargued less with ingroup

...identified more with ingroup

Messengers who embody values affirming those of disengaged and skeptical audience segments heighten risk perception with both in- and out-group audiences.

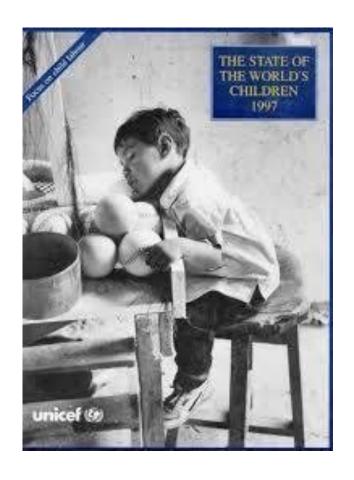




QUESTIONS?



MY STORY









MY BACKGROUND

































DEPARTMENT OF MANAGEMENTAARHUS UNIVERSITY